

Annexure- B

Complaint Data to be displayed by RAs

Investors complaints data to be disclosed monthly by RAs on their website/ mobile application:

Data for the month ending – Jan 2025

Sr no	Received from	Pending at the end of last month	Received	Resolved	Total pending	Pending complaint S> 3 months	Average resolution time (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	GRAND TOTAL	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr No	Month	Carried forward from previous month	Received	Resolved	Pending
1	Apr 24	0	0	0	0
2	May 24	0	0	0	0
3	June 24	0	0	0	0
4	July 24	0	0	0	0
5	Aug 24	0	0	0	0
6	Sep 24	0	1	1	0
7	Oct 24	0	0	0	0
8	Nov 24	0	0	0	0
9	Dec 24	0	0	0	0
10	Jan'25	0	0	0	0
	Grand Total	0	1	1	0

*Inclusive of complaints of previous months resolved in the current month.#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr No	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2021-22	0	0	0	0
2	2022-23	0	0	0	0

3	2023-24	0	0	0	0
	GRAND TOTAL	0	0	0	0

*Inclusive of complaints of previous years resolved in the current year.#Inclusive of complaints pending as on the last day of the year.